



# NLCERA

## EMS Advisory Committee Meeting

Minutes of meeting held on **April 17, 2019, 08:30 – 10:00**, at PFA Station 12, 321 Country Club Rd, Downstairs Training Room

### Agenda/Discussion Items:

- 1) Welcome existing and new members ([roster](#))
- 2) Approval of February 20, 2019 [meeting minutes](#)
  - a. **Approved, no discussion**
- 3) Review [Purpose and Mission](#)
  - a. **This committee, comprised of selected representatives of NLCERA EMS System, is committed to proactive facilitation and continual improvement of outcome oriented, patient centered, pre-hospital emergency care for citizens in the NLCERA**
- 4) Remembrance of Vivian Armendariz – **Rest in Peace**
  - a. **Vivian was our citizen member of the NLCERA EMS Advisory Committee and she will be missed.**
- 5) PFA Updates
  - a. NLCERA EMS Response Compliance
    - i. First Quarter 2019 Data overview
      1. **Bill provided a brief overview of the first quarter 2019 data.**
        - a. **Zone 1 non-emergent and Zone 2 emergent are the main issue areas regarding maximum time exceptions.**
        - b. **Data is stable regarding response**
        - c. **Many changes in the works within response toward improvements.**
      2. **Remediation-Equivalency (R-E) program update**
        1. **March R-E Overview**
        2. **With Aaron Leonard now working as the UCHealth EMS Contract data manager, the R-E's are focusing on the areas of improvement as required.**
    - ii. **2019-2020 - EMS Contract Renewal Update**
      - i. **PFA has renewed the EMS Contract with UCHealth effective May 31, 2019 – June 1, 2020.**
        1. **Amendment #5 brings the new NLCERA Map, and a rewrite of unusual factors paragraph, compliance measurement criteria for zone 5, and removal of overload within the contract.**
        2. **A link to the full contract and amendments is available at the NLCERA web page of the Poudre-Fire.org website.**

- c. NLCERA Protocols update
  - i. Kevin gave an overview of the content changes to the next protocol update. This release should be very clear to all certification levels – specifically, who can perform what action or administer what medication.
  - ii. The PDF version of this release will be completely hyperlinked throughout the document.
  - iii. The protocols will be updated on the PPP app, as well as on the EMS and NLCERA pages of the Poudre-Fire.org website.
  - iv. Kevin hopes to have the protocols released in the next three weeks.
  - v. Thank you to all involved with protocol update work.
- 6) UCHealth Updates
  - a. Staffing and deployment updates
    - i. UCHealth EMS has a process in place to hire a QA person, many applicants.
- 7) Focused discussions on Challenges and Opportunities regarding:
  - a. Communications
    - i. FirstNet conference call update
      - 1. Bill provided a brief overview of the phone call with Tony from Colorado State Gov. regarding First Net.
        - a. Basically, go with the carrier you have the best service from because they all will be providing priority service to first responders.
        - b. Call Bill if anyone has questions regarding First Net.
    - ii. Air Ops updates
      - 1. Duane provided a map list of previous responses within the NLCERA. This was follow-up from last meeting and much appreciated.
    - iii. Dispatch Centers – FC and LC
      - 1. This week is National Dispatchers Week.
      - 2. FC is down one position (interviews next month) and is well staffed.
      - 3. Carol is back as Dispatch Center Manager
      - 4. Rena Martinez is the Director
    - iv. New CAD is coming March of 2020 – County wide system
      - 1. Five more meetings with Tritech
      - 2. Training will be early in 2020
      - 3. Kevin: Increased capability to seamlessly dispatch the closest unit regardless of jurisdictional boundaries. Operations agreements being formed now.
    - v. LCSO Paging update
      - 1. Justin: Hiplink issues are mostly corrected. Steve Bebell will be reaching out soon to departments involved.
        - a. This will replace web paging
        - b. This has significant messaging capabilities within CAD.
    - vi. OEM (LC and FC)
      - 1. Lori Hodges (LC):

- a. The County is establishing a “Special Needs Database” (SND) for people with special needs who may need assistance in disaster or emergency evacuations.
    - i. All will be entered into Everbridge for communication.
    - ii. Can be sorted by type.
    - iii. Can be used to provide information to IC’s from EOC
    - iv. Sign up at LETA911.org
    - v. People are still responsible to evacuate at earliest notification
    - vi. A SND protocol for use is being developed.
    - vii. The SND is updated monthly
  - b. Flood plain maps are being digitized for better use during emergency events.
    - i. Better prediction of where will flood
    - ii. Emergency action plans for specific areas
    - iii. Will be in secure location on web.
  - c. Larimer County has purchased Salamander tagging system
    - i. Will be utilized for credentialing on large incidents
  - d. Mapping tool program purchased to help predict effects of infrastructure failures.
  - e. Full scale exercise is June 5<sup>th</sup>
    - i. Two sites and five hospitals
    - ii. Contact Lori if interested or wish to volunteer
  - f. With City of Ft Collins having OEM from PFA, Larimer County OEM covers areas outside the city which are in the county.
2. Chris Wolf (FC):
- a. Office of Emergency Management is now under the City of Fort Collins.
    - i. Four finalists for director position
    - ii. Next week will be a “meet and greet” with candidates
    - iii. Goal is to have selected new director by June 1, 2019
  - b. Full Scale Exercise – City conducting employee table-top to work on effects.
    - i. Need a logistics person – Contact Chris if interested.
- vii. ReadyOP test
- 1. No ReadyOp test sent prior to the meeting – a test will be sent next meeting in June.
  - 2. Remember to update contact information.
    - a. Bill still working on update form for the NLCERA
- viii. 800 Meg or VHF issues?

1. Carol D. described an issue of not being in contact with an air resource that landed on the road without ground contact
  - a. Much discussion about StacD being direct line of site for ground contact personnel – strengths and weaknesses
  - b. Consensus is IC is responsible to setup communication for incoming air resources.
    - i. Use PSAPs to coordinate if necessary
  - c. Suggestion to bring up at the Larimer County Fire Chiefs Association meeting to standardize the use of StacD for ground contact.
- b. Training
  - i. NLCERA EMS
    1. PFA Update
      - a. NLCERA Training Calendar for 2019 released and on NLCERA website
        - i. Floyd (PFA) and George (UCHealth) facilitating Train-the-trainer for all NLCERA EMS instructors.
        - ii. Trainers are out for seven presentations monthly in the NLCERA.
        - iii. All EMS training is protocol driven
        - iv. All deliveries each month are the same content and can be made up by any department member at any of the NLCERA training locations (see calendar at NLCERA webpage).
      - b. Tracking certifications
        - i. PFA will be tracking training and certifications through MedicCE for the NLCERA agencies.
        - ii. PFA will notify NLCERA agencies of upcoming needs for their EMT's certifications.
    2. UCHealth Website change
      - a. UCH Website down and PFA has necessary information on NLCERA tab of the Poudre-Fire.org website.
  - ii. NLCERA EMS Rural
  - iii. UCHealth
    1. MedicCE update
      - a. Not much activity – issues with how to use the site.
      - b. Fort Collins Natural – Rangers to be added to MedicCE
      - c. CSU PD is exploring becoming a QRT – Officer Allen
        - i. Need Chief's approval.
      - d. Tutorials on the MedicCE site for use
      - e. Use NLCERA form if having issues using MedicCE
  - iv. Banner EMS updates
  - v. NCRETAC update – Theo
    1. RETAC - Critical Care Symposium in Estes next year – First full week of February 2020.
  - vi. OEM

1. June 5 large scale exercise update
2. Needs, Opportunities, Classes or Exercises?
  - a. Chris – all trainings on COTrain (link on NLCERA site).
  - b. ICS 400 filling up fast (wait list on Cotrain)
  - c.
- vii. Other Stakeholder Training Opportunities or Needs?
- c. Transport
  - i. UCH Transport Updates
    1. Discussion about rural transports and data
      - a. Exploring possible coverage options in mountain areas of NLCERA
      - b. Air Resources auto launch on certain call types
  - ii. Rural EMS Transport updates
  - iii. Air Resources Transport updates
    1. Lifeline LZ use in 2018 list provided by Duane – much appreciated
    2. New copter soon – replacing older one
    3. Two of four pilots are new
  - iv. Lessons learned or improvements needed?
    1. Kevin – Trench Rescue call in Windsor
      - a. Advised of Peer support setup at scene
      - b. After 24-48 hours need to watch for signs in responders
      - c. Discussion about the need to improve communications with Weld and address FRCC differences (Planning).
      - d. UCHealth has radios that interface for future as a consideration
      - e. Carol – ISSI interface can be used to establish communication links.
- d. Planning
  - i. Follow-up – Special Needs Registration update
    1. Sign up at [LETA911.org](http://LETA911.org)
  - ii. Grant opportunities?
  - iii. What is strategically on the horizon?
    1. Continue working on Communications across agencies
- 8) Stakeholder Agency updates affecting NLCERA
  - a. Kim – Larimer County Health Dept. is experiencing turnover
    - i. All need ICS 100-200
    - ii. Interim – Director; other EH positions openings
- 9) Other Opportunities:

Please contact Kevin Waters or Bill Salmon with any questions:

[kwaters@poudre-fire.org](mailto:kwaters@poudre-fire.org) (303-906-6498); [bsalmon@poudre-fire.org](mailto:bsalmon@poudre-fire.org) (970-218-9406).

| 17-Apr-19                     | NCLERA EMS Committee Meeting Roster |              | Please update Emails   | Please update phone #'s |
|-------------------------------|-------------------------------------|--------------|--|-------------------------|
| Please Initial for Attendance | First and Last Name                 | Organization |  | Phone #                 |
|                               | Helier Arvizo                       | FCPD/911     | <a href="mailto:harvizo@fcgov.com">harvizo@fcgov.com</a>                                   | 970-416-2099            |
| 1                             | Rob Collett                         | UCH          | <a href="mailto:Robert.Collett@UCHealth.org">Robert.Collett@UCHealth.org</a>               | 970-556-8972            |
|                               | Jason Collins                       | NCMC         | <a href="mailto:Jason.Collins@bannerhealth.com">Jason.Collins@bannerhealth.com</a>         | 970-810-4404            |
| 2                             | Brett Convey                        | WFPD         | <a href="mailto:Bconvey@wfpd.org">Bconvey@wfpd.org</a>                                     | 970-481-4822            |
| 3                             | Carol Dollard                       | RCVFD        | <a href="mailto:chief@rcvfd.org">chief@rcvfd.org</a>                                       | 970-566-2150            |
|                               | Jon Falbo                           | CSU PD       | <a href="mailto:jon.falbo@colostate.edu">jon.falbo@colostate.edu</a>                       | 970-491-5074            |
|                               | Tom Forbes                          |              | <a href="mailto:tfbike@hotmail.com">tfbike@hotmail.com</a>                                 | 281-838-5587            |
|                               | Heath Fournier                      | GVFD         | <a href="mailto:gdfdchief02@gmail.com">gdfdchief02@gmail.com</a>                           |                         |
| 4                             | Vanessa Fournier                    | GVFD         | <a href="mailto:gdfdchief1@gmail.com">gdfdchief1@gmail.com</a>                             | 970-493-3353            |
|                               | Gary Green                          | WFPD         | <a href="mailto:ggreen@wfpd.org">ggreen@wfpd.org</a>                                       | 970-418-0398            |
| 5                             | Ron Hall-Estand                     | RCVFD        | <a href="mailto:ronestand2006@yahoo.com">ronestand2006@yahoo.com</a>                       |                         |
|                               | Jim Herrington                      | LVPD         | <a href="mailto:Livermorechief@gmail.com">Livermorechief@gmail.com</a>                     |                         |
|                               | Tiffany Hettinger                   | MedTrans     | <a href="mailto:Tiffany.hettinger@med-trans.net">Tiffany.hettinger@med-trans.net</a>       | 970-330-2499            |
| 6                             | Lori Hodges                         | LC OEM       | <a href="mailto:hodgeslr@co.larimer.co.us">hodgeslr@co.larimer.co.us</a>                   | 303-656-3214            |
| 7                             | Pamela Howes                        | NCME         | <a href="mailto:Pamela.howes@bannerhealth.com">Pamela.howes@bannerhealth.com</a>           | 303-947-8454            |
|                               | Brendon Hill                        | RFVF         | <a href="mailto:bhillredfeatherfire@gmail.com">bhillredfeatherfire@gmail.com</a>           | 720-427-3893            |
|                               | Amy Huff                            | FC/911       | <a href="mailto:ahuff@fcgov.com">ahuff@fcgov.com</a>                                       | 970-219-1188            |
| 8                             | Aaron Leonard                       | UCHealth     | <a href="mailto:aaron.leonard@uchealth.org">aaron.leonard@uchealth.org</a>                 | 970-481-1926            |
|                               | Donn Maynard                        | LVPD         | <a href="mailto:Livermorechief@gmail.com">Livermorechief@gmail.com</a>                     | 970-484-9442            |
|                               | Ryan McLean                         | PFA          | <a href="mailto:rmclean@poudre-fire.org">rmclean@poudre-fire.org</a>                       | 970-217-2758            |
| 9                             | Kim Meyer-Lee                       | LCDH&E       | <a href="mailto:kmeyerlee@larimer.org">kmeyerlee@larimer.org</a>                           | 970 498-6786            |
| 10                            | Pam Rice                            | NCME         | <a href="mailto:pamela.rice@bannerhealth.com">pamela.rice@bannerhealth.com</a>             | 720-205-3938            |
|                               | Mark Rode                           | CLVFD        | <a href="mailto:MarkRode58@gmail.com">MarkRode58@gmail.com</a>                             | 720-308-7451            |
| 11                            | Duane Rorie                         | Lifeline     | <a href="mailto:Duane.Rorie@uchealth.org">Duane.Rorie@uchealth.org</a>                     | 970-619-6074            |
|                               | Robert Royer                        | OEM/PFA      | <a href="mailto:rroyer@poudre-fire.org">rroyer@poudre-fire.org</a>                         | 970-999-2745            |
|                               | Monique Rose                        | UCH          | <a href="mailto:Monique.Rose@UCHealth.org">Monique.Rose@UCHealth.org</a>                   |                         |
| 13                            | Floyd Salazar                       | PFA          | <a href="mailto:fsalazar@poudre-fire.org">fsalazar@poudre-fire.org</a>                     | 970-219-2566            |
| 14                            | Bill Salmon                         | PFA          | <a href="mailto:bsalmon@poudre-fire.org">bsalmon@poudre-fire.org</a>                       | 970-218-9406            |
|                               | David Schmillen                     | UCHealth     | <a href="mailto:Dave.Schmillen@uchealth.org">Dave.Schmillen@uchealth.org</a>               | 970-218-5572            |
| 15                            | Tim Seidel                          | UCHealth     | <a href="mailto:Timothy.Seidel@uchealth.org">Timothy.Seidel@uchealth.org</a>               | 970-443-5494            |
|                               | Ron Simms                           | PFA OEM      | <a href="mailto:rsimms@poudre-fire.org">rsimms@poudre-fire.org</a>                         |                         |
| 16                            | Darren Tremblay                     | UCH/PVH      | <a href="mailto:darren.tremblay@uchealth.org">darren.tremblay@uchealth.org</a>             |                         |
| 17                            | George Theofanous                   | NCME         | <a href="mailto:george.theofanous@bannerhealth.com">george.theofanous@bannerhealth.com</a> | 970-227-7751            |
| 18                            | Justin Whitesell                    | LCSO         | <a href="mailto:whitesjl@co.larimer.co.us">whitesjl@co.larimer.co.us</a>                   | 970-829-7970            |
| 19                            | Kevin Waters                        | PFA          | <a href="mailto:kwaters@poudre-fire.org">kwaters@poudre-fire.org</a>                       | (303) 906-6498          |
|                               | Diane Webber                        | LCSO         | <a href="mailto:webberdl@co.larimer.co.us">webberdl@co.larimer.co.us</a>                   | 970-498-5340            |
|                               | Mitch Wagy                          | BHPS         | <a href="mailto:Mitch.Wagy@BannerHealth.com">Mitch.Wagy@BannerHealth.com</a>               | 970-381-2392            |
| 20                            | Carol Workman                       | FCPD/911     | <a href="mailto:cworkman@fcgov.com">cworkman@fcgov.com</a>                                 | 970-221-6333            |
| 21                            | Chris Wolf                          | PFA OEM      | <a href="mailto:cwolf@poudre-fire.org">cwolf@poudre-fire.org</a>                           | 970-416-2859            |