



# NLCERA

## EMS Advisory Committee Meeting

Minutes from meeting held on **December 19, 2018, 08:30 – 10:00**, at PFA Station 12, 321 Country Club Rd, Downstairs Training Room

Agenda and discussion items:

- 1) Welcome existing and new members ([Roster](#))
- 2) Approval of [October 17, 2018 meeting minutes](#)
  - a. Minutes approved, no discussion
  - b. Confirmation of bi-monthly meetings on the third-Wednesday is still valid for 2019. Bill to send out meeting dates for 2019.
- 3) Review [Purpose and Mission](#)
  - a. Reviewed as strategic and purposeful to improve EMS response in the NLCERA.
- 4) PFA Updates
  - a. First Watch OCU – 2018 Data Presentation
    - i. Brief overview of the 2018 EMS response data, and the benefits of using the First Watch OCU as a significant improvement for managing data between UCH and PFA.
    - ii. Never in the history of the NLCERA has UCH been below 90% compliance in zone 1.
    - iii. 2018 Compliance issues identified are from zones 1 and 3 maximum time response exceptions and associated liquidated damages.
    - iv. WFPD zone 1 issues are significant improved by procedures put into place by UCHealth EMS.
  - b. New [EMS Protocols](#) update – Posted and live as of Dec. 3
    - i. Kevin: Excellent teamwork between PFA and UCHealth to develop and implement these new protocols.
    - ii. New Northern Colorado EMS Protocols have been developed and now live in the NLCERA
    - iii. Thank you to those who have spent much time with the new protocols and are commenting and asking questions. Send questions to Kevin Waters ([kwaters@poudre-fire.org](mailto:kwaters@poudre-fire.org)).
  - c. PFA IV program – Update
    - i. PFA IV program is in place and PFA has IV equipment on the engines.
    - ii. IV program is combination of online (12 modules) and practical skills.
  - d. [Remediation-Equivalency](#) (R-E): Amendment 4 - Update
    - i. Review of the R-E as a means for UCHealth to choose the option of applying to research specific deficit areas of NLCERA, and then provide

- detailed plans (using established data metrics to measure) to show improvement in the deficit areas (per EMS Contract - Amendment #4).
  - ii. The 2018 Data deficits described are currently involved in the first R-E since the inclusion of Amendment #4. Improvements have been made and will be in-process from October 2018 through well into 2019. Improvements are monitored and measured monthly. PFA will keep this committee advised of the outcomes of R-E in progress.

e. New [NLCERA Feedback form](#) – Update

- i. PFA has placed a NLCERA Feedback form on the Poudre-Fire.org website, under Programs, EMS tab, NLCERA EMS Contract Operational Form.

5) UCH Operational Update

a. UCHealth EMS Organizational Updates

- i. Tim will have a new UCHealth EMS organizational Chart available soon
- ii. UCHealth website pertaining to NLCERA is being updated and corrected
- iii. Rural NLCERA agencies transport reimbursements are to be sent to Jessica Trujillo-Vargas ([Jessica Trujillo-Vargas](mailto:Jessica.TrujilloVargas@uchealth.org))

b. Operational updates

- i. January 12, 2019 - UCHealth EMS is making operational changes targeting improvements identified in the 2018 R-E.

c. First Watch

- i. Working with First Watch to improve reports, but is a significant improvement as data is handled once and held inside the program for security and accuracy.

d. MARVLIS

- i. UCHealth EMS is working on modeling of response data using MARVLIS.
- ii. Road conditions and closures will be part of capabilities.
- iii. Train delay issues are still a problem, and probably won't be able to have access to schedules for better EMS response routing or scheduling.
- iv. Ron Simms: Proposed to schedule a GIS meeting with Dan Coldiron at FC GIS to determine how MARVLIS updates can be integrated into CAD.
  - 1. Bill to coordinate with Jim Montague to schedule this meeting in January.

e. Other?

6) Focused discussions on Challenges and Opportunities regarding:

o Communications

- Air Ops updates regarding operating channels
  - Confirm all air resources have MA 1, 2, 3
    - o All air resources have MA channels available.
- Dispatch Centers – FC and LC
  - Operational Updates
    - o None available at this time
  - New CAD Status
    - o BPR updates?

- Bill asked if all members were aware of the business process reviews happening regarding the new CAD. None were informed at this meeting.
- End user needs or issues?
  - Ron Simms gave an overview of what is happening and how the fire call type process is developing with the new CAD vendor. Ron and Kevin are representing PFA for fire and EMS related input. Need fire agencies to provide input with fire call types regarding the CAD for the future.
  - Fire related new CAD call type meeting tomorrow. The CAD build will happen in February, but will still be able to make changes.
  - Ryan advised of the difference between the law and fire/EMS sides of CAD, and how it is important to inform the CAD vendor (Tritech) of both sides for the best CAD we can have moving into the future.
  - Suggestion to gain input from the Larimer County Fire Chiefs Association.
    - Suggestion for NLCERA Rural Chiefs to send letter requesting to have input into the new CAD fire call types and EMS determinants.
  - Kevin to send out information to NLCERA fire agencies
- New LCSO Paging System HiLink update
  - Needs or status updates
  - Apparently the old LC paging system is no longer working.
  - Rural NLCERA departments need HiLink capabilities.
    - Bill to follow-up with Diane to determine how we can move forward for the NLCERA agencies.
- OEM (LC and FC)
  - Lori – LC
    - Bill – Ready Op Contact Form has been created and will be sent out to all agencies for ReadyOp contact information updates.
  - Chris - FC
    - Mike Gavin status change from OEM back to PFA as Battalion Chief.
    - PFA OEM moving to City of Fort Collins – Jim Byrne is interim Director of Emergency Management (directly under city manager). National search for new director.
    - City EOC will remain at PFA Training Facility
    - Chris remaining with PFA as OEM Rep
    - Other Updates?

- Lori out with medical and best wishes for quick recovery.
- ReadyOP tests – In the future will include new contact info form
- Training
  - NLCERA EMS Protocols – [Paramedic Protocol Provider \(PPP\) App](#) is available for smart phones
  - NLCERA EMS Rural
    - Training Plan Update
      - 2019 Training Plan built around recertification requirements.
      - UCHealth has purchased MedicCE for all NLCERA EMS personnel for continuing education.
        - Rob needs rosters from each NLCERA Fire/EMS agency with: Name, department, certification, cert number and expiration date.
          - Bill to follow-up to help with rosters.
        - Rob described the different levels and types of classes which will be available on MedicCE.
        - Augments monthly skills classes at each department.
        - MedicCE lectures will be live and count as contact hours.
      - Kevin advised the January training is stroke protocol and case review. All future training should be more structured and predictable. There will be instructor led and online components.
        -
    - NLCERA Rural EMS Fourth-Quarter Meeting update
      - Meeting was held on December 15, minutes posted soon.
      - Rural NLCERA meeting more in-depth with rural EMS response information.
  - Banner EMS – offerings
    - Comment how helpful it has been to have NCRETAC updates in the past from Dave Bresslor (retired).
    - Mitch to obtain updates for future meetings (thanks Mitch).
  - OEM
    - Needs, opportunities, classes or exercises?
    - PFA offering ICS 300 and 400 on March 18 & 19. Sign up on CoTrain.
    - Full Scale exercise June 5<sup>th</sup>, 2019 – Contact Chris and Lori for involvement and information.
  - Propose NLCERA ReadyOp agency training and testing?
    - Bill asked if there is a need for training on ReadyOp? None expressed, and all were reminded of the training materials on the NLCERA Training and Resources page of the Poudre-Fire.org website.

- Discussion about if Everbridge is the same as ReadyOp.
          - Chris – ReadyOp is easier to maintain for OEM purposes.
          - Everbridge may have application for communications similar to ReadyOp – Ron to follow-up on use opportunities.
        - Other Training Opportunities –
      - Transport
        - Updated [LZ Map](#) posted Oct 5, 2018 on NLCERA Training and Resources webpage
          - Banner IT is currently blocking the LZ Map use. Theo is working on it.
          - Suggestion for the interim to use Avenza App with LZ map loaded.
        - UCH Transport Updates - None
        - Rural EMS Transport updates – None
        - Air Resources Transport updates – None
        - Lessons learned or improvements needed?
          - None stated.
      - Planning
        - What is strategically on the horizon?
          - New NLCERA Map – update
            - Ron provided an overview of the Fort Collins Growth Management Area (GMA) as the new Standard of Cover (SOC) urban boundary.
              - PFA Emergency Response Force (ERF) to all areas within the GMA in defined SOC response times.
            - PFA will be using the GMA as a basis for developing a proposed improved NLCERA map and zone boundaries.
          - NLCERA [Training and Resources webpage](#) - feedback?
          - Peer Support
            - Any needs for peer support going unmet?
- 7) Agency updates affecting NLCERA
- a. Kevin thanked everyone for their involvement and input into many areas.

Please contact Kevin Waters or Bill Salmon with any questions:

[kwaters@poudre-fire.org](mailto:kwaters@poudre-fire.org) (303-906-6498); [bsalmon@poudre-fire.org](mailto:bsalmon@poudre-fire.org) (970-218-9406).

19-Dec-18	NCLERA EMS Committee Meeting Roster		Please update Emails	Please update phone #'s
Please Initial for Attendance	First and Last Name	Organization		Phone #
	Vivian Armendariz	Citizen	<a href="mailto:vivislovesbirds@gmail.com">vivislovesbirds@gmail.com</a>	970-308-7228
	Helier Arvizo	FCPD/911	<a href="mailto:harvizo@fcgov.com">harvizo@fcgov.com</a>	970-416-2099
1	Andrew Battles	UCH	<a href="mailto:Andrew.Battles@uchealth.org">Andrew.Battles@uchealth.org</a>	816-550-4904
	Hugh Collins	PCFPD	<a href="mailto:h.collins@poudre-canyon-fire-district.org">h.collins@poudre-canyon-fire-district.org</a>	970-881-2472
	Jason Collins	NCMC	<a href="mailto:Jason.Collins@bannerhealth.com">Jason.Collins@bannerhealth.com</a>	970-810-4404
	Brett Convey	WFPD	<a href="mailto:Bconvey@wfpd.org">Bconvey@wfpd.org</a>	970-481-4822
2	Carol Dollard	RCVFD	<a href="mailto:chief@rcvfd.org">chief@rcvfd.org</a>	970-566-2150
	Jon Falbo	CSU PD	<a href="mailto:jon.falbo@colostate.edu">jon.falbo@colostate.edu</a>	970-491-5074
3	Tom Forbes		<a href="mailto:tfbike@hotmail.com">tfbike@hotmail.com</a>	281-838-5587
	Heath Fournier	GVFD	<a href="mailto:gvpdchief02@gmail.com">gvpdchief02@gmail.com</a>	
4	Vanessa Fournier	GVFD	<a href="mailto:gvpdchief1@gmail.com">gvpdchief1@gmail.com</a>	970-494-4611
	Mike Gavin	PFA	<a href="mailto:migavin@poudre-fire.org">migavin@poudre-fire.org</a>	
	Gary Green	WFPD	<a href="mailto:ggreen@wfpd.org">ggreen@wfpd.org</a>	970-418-0398
	Ron Hall-Estand	RCVFD	<a href="mailto:ronestand2006@yahoo.com">ronestand2006@yahoo.com</a>	
	Jim Herrington	LVPD	<a href="mailto:Livermorechief@gmail.com">Livermorechief@gmail.com</a>	
	Lori Hodges	LC OEM	<a href="mailto:hodgeslr@co.larimer.co.us">hodgeslr@co.larimer.co.us</a>	303-656-3214
5	Pamela Howes	NCME	<a href="mailto:Pamela.howes@bannerhealth.com">Pamela.howes@bannerhealth.com</a>	303-947-8454
	Amy Huff	FC/911	<a href="mailto:ahuff@fcgov.com">ahuff@fcgov.com</a>	970-219-1188
	Rena Martinez	FCPD/911	<a href="mailto:rmartinez@fcgov.com">rmartinez@fcgov.com</a>	970-416-2042
	Donn Maynard	LVPD	<a href="mailto:Livermorechief@gmail.com">Livermorechief@gmail.com</a>	970-484-9442
6	Ryan McLean	PFA	<a href="mailto:rmclean@poudre-fire.org">rmclean@poudre-fire.org</a>	970-217-2758
	Kim Meyer-Lee	LCDH&E	<a href="mailto:kmeyerlee@larimer.org">kmeyerlee@larimer.org</a>	970 498-6786
	Jim Montague	PFA/GIS	<a href="mailto:jmontague@poudre-fire.org">jmontague@poudre-fire.org</a>	970-416-2285
7	Pam Rice	NCME	<a href="mailto:Pamela.Rice@bannerhealth.com">Pamela.Rice@bannerhealth.com</a>	720-205-3938
	Mark Rode	CLVFD	<a href="mailto:MarkRode58@gmail.com">MarkRode58@gmail.com</a>	720-308-7451
	Duane Rorie	Lifeline	<a href="mailto:Duane.Rorie@uchealth.org">Duane.Rorie@uchealth.org</a>	970-619-6074
	Robert Royer	OEM/PFA	<a href="mailto:rroyer@poudre-fire.org">rroyer@poudre-fire.org</a>	970-999-2745
8	Floyd Salazar	PFA	<a href="mailto:fsalazar@poudre-fire.org">fsalazar@poudre-fire.org</a>	970-219-2560
9	Bill Salmon	PFA	<a href="mailto:bsalmon@poudre-fire.org">bsalmon@poudre-fire.org</a>	970-218-9406
	David Schmillen	UCHealth	<a href="mailto:Dave.Schmillen@uchealth.org">Dave.Schmillen@uchealth.org</a>	970-218-5572
10	Tim Seidel	UCHealth	<a href="mailto:Timothy.Seidel@uchealth.org">Timothy.Seidel@uchealth.org</a>	970-443-5494
11	Ron Simms	PFA OEM	<a href="mailto:rsimms@poudre-fire.org">rsimms@poudre-fire.org</a>	
	Darren Tremblay	UCH/PVH	<a href="mailto:darren.tremblay@uchealth.org">darren.tremblay@uchealth.org</a>	
	George Theofanous	NCME	<a href="mailto:george.theofanous@bannerhealth.com">george.theofanous@bannerhealth.com</a>	970-227-7751
	Justin Whitesell	LCSO	<a href="mailto:whitesjl@co.larimer.co.us">whitesjl@co.larimer.co.us</a>	970-829-7970
12	Kevin Waters	PFA	<a href="mailto:kwaters@poudre-fire.org">kwaters@poudre-fire.org</a>	(303) 906-6498
	Diane Webber	LCSO	<a href="mailto:webberdl@co.larimer.co.us">webberdl@co.larimer.co.us</a>	970-498-5340
13	Mitch Wagy	BHPS	<a href="mailto:Mitch.Wagy@BannerHealth.com">Mitch.Wagy@BannerHealth.com</a>	970-381-2392
	Carol Workman	FCPD/911	<a href="mailto:cworkman@fcgov.com">cworkman@fcgov.com</a>	
14	Chris Wolf	PFA OEM	<a href="mailto:cwolf@poudre-fire.org">cwolf@poudre-fire.org</a>	970-416-2859
	New Members sign below:			
15	Tiffany Hettinger	MedTrans	<a href="mailto:Tiffany.hettinger@med-trans.net">Tiffany.hettinger@med-trans.net</a>	970-330-2499
16	Nicholas Nolen	UCH	<a href="mailto:Nicholas.Nolen@UCHealth.org">Nicholas.Nolen@UCHealth.org</a>	
17	Monique Rose	UCH	<a href="mailto:Monique.Rose@UCHealth.org">Monique.Rose@UCHealth.org</a>	
18	Rob Collett	UCH	<a href="mailto:Robert.Collett@UCHealth.org">Robert.Collett@UCHealth.org</a>	970-556-8972