



NLCERA February 10, 2016 Committee Meeting Minutes

NLCERA Representatives:

Banner
CSU
FCPD
FC Dispatch
GVFD (Rep. Mtn. Depts.)
LCSO
LC Dispatch
LC Public Health
PFA
UCH
WFD

Proposed Agenda:

- 1) Welcome existing and new members (*see roster for attendance*)
 - a. **Duane Rorie – Air Link**
 - b. **Hugh Collins - PCFPD**
- 2) Approval of [December meeting minutes](#)
 - a. **Approved, no discussion**
- 3) Review [Purpose and Mission](#)
- 4) [UCH Operational Update](#)
- 5) [PFA Compliance Update](#)
- 6) Focused discussions on Challenges and Opportunities regarding:
 - [Communications](#)
 - AVL – Subcommittee Report (Bill & Mike)
 - Dispatch Centers – Subcommittee Report (Carol & Diane)
 - UCH Controller – Update and effect on the NLCERA?
 - LCSO – Update of PFA, UCH, LCSO meeting
 - Feedback Forms – Assess for Effectiveness?
 - Rural EMS training notifications? (Falbo example)
 - [Training](#)
 - NLCERA Rural EMS Update
 - PFA Annual EMS Symposium
 - Other Opportunities – Feb/March
 - Rural EMS Fire Chiefs Quarterly Meetings
 - [Transport](#)
 - UCH Update - by Zones
 - Rural EMS
 - Air Resources
 - Lessons learned or improvements?
 - [Planning](#)
 - Schedule meeting UCH/PFA/LCSO - Report
 - Addition of Airlife to Committee
- 7) As time allows - [agency updates](#) affecting NLCERA
- 8) Other or new business
- 9) Review of Specific [issues identified for working subcommittee](#) level.



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UCH Operational Update:

- Tom Cain gave an update about the Controller position role, and that they are working well for the non-911 system. The Controllers were utilized as a resource for command during the Super Bowl. While they were not needed for this event, integrating them into the IAP as a resource improves the system.
 - Carol Workman advised no issues with Controllers dispatching transfers
- Tom described how UCH/PVH reviews their posting plans every six months to accommodate the system needs. With the build-out of staffing for WFD and system coverage, they will now have a full quarter of data to evaluate in March, 2016.
- The next QRT meeting is the 18th of February, at PVH Café F
 - Please encourage all your EMT's and responders to attend.
 - Very exciting plan for this meeting and in the future.
- Tom is helping with the infectious disease notification planning, and requested each agency in the NLCERA update their infectious disease notification contact information. Mary Makris offered to assist with this effort. All agencies can send their infectious disease notification contact information to mmakris@poudre-fire.org.
- Questions of UCH/PVH:
 - Carol Workman asked about pre-alerts and if they were experiencing problems? Apparently there are issues with the system, and Carol requested to be notified when they are not working.
 - Bill Salmon asked Carol about redundancies such as texting to smart phones to help UCH/PVH have other than pre-alerts? The discussions lead to many potential options and ideas. Steve, Carol, Diane, and Letitia all had knowledge of what might work, as well as Bill to contact Eric Nelson at PFA. We all agreed to research our respective ideas and report next meeting.

PFA Compliance Update:

- Bill Salmon gave an update for PFA.
 - The data and contract compliance efforts by UCH and PFA are working well. We have all learned much during these past months, and we are seeing improvements in our system.
 - Bill and Chief Gress will be presenting to the PFA Board in February about the status of the EMS Contract Compliance.



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- At the April EMS Advisory meeting we will have a data update for this committee as we look forward with a strategic mindset for how we improve the system. Bill reminded the group this was Chief Gress' challenge during our December meeting.

Focused Discussions based on four major emphasis areas

Communications:

- AVL Update
 - Mike Gress contacted Brad K. about anything he might know from his CAD work with Tiburon to help us improve AVL information access. Brad did not have any information to assist.
- Dispatch Centers
 - Carol Workman gave an update about her communications with Tiburon regarding securing the needed equipment to have AVL information access for PFA. Apparently the "AVL Loader" will be available with the 2.9 CAD update. Carol has requested from Tiburon information about timing for the 2.9 update, and availability and costs for purchasing the AVL Loader if the 2.9 update will be delayed. Carol will advise PFA when she hears from Tiburon with our options.
 - Steve Main advised that UCH/PVH is using "In Motion" cards and software to obtain their AVL from their vehicles. A point of clarification, the UCH AVL system is separate from the data coming directly from CAD.
 - Question: Mary asked what the hold-up is on the 2.9 CAD update? The fact that Tritech now owns Tiburon may be contributing to the lack of follow-through regarding our questions. Carol and Mary are concerned that if Tritech shows they are not going to support Tiburon well into the future, we may need to be strategically planning for a new CAD system to replace Tiburon.
 - Carol and Diane gave an update of the progress in obtaining "at patient" data from our fire and EMS units in the NLCERA.
 - Diane – Emails were sent out advising fire departments within the NLCERA of the "at patient" time stamp needs. Diane has an "at patient" report generated monthly.
 - Discussion – at the last QRT meeting there were four departments represented and "at patient" time stamp was presented and requested. Some agencies are providing "at patient" and need to encourage all agencies to train with the "at patient."



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- Recommend Diane have the “at patient” report for the April NLCERA meeting for discussion.
- Discussion about reception and notification problems. The consensus is to notify dispatch with the “at patient” time to be entered into CAD notation.
- LCSO
 - Justin Whitesell commented on a meeting last month with PFA, UCH, and LCSO. This meeting was to provide the contract to Sheriff Smith, who hadn't seen the contract. Justin will talk to the Sheriff and represent any needs that may come up.
 - LCSO will be at the next QRT meeting on February 18, 2016.
- Feedback Forms
 - Dave Bressler had a question about the use of the NLCERA EMS feedback forms. Should they be used for transport or inter-facility transfer issues relating to which hospital a patient wishes to be taken to, and may involve a discussion of which insurance is involved (33 card). These issues were discussed by the committee, and many ideas were presented. Bill clarified that the NLCERA EMS forms should be used for EMS response recognition, questions, comments, or compliance issues.
- Rural EMS Notifications
 - Bill advised he had talked with Tony Falbo about why he is able to be so effective at notification for training events. Tony is going to send an email describing his communications techniques. Bill will follow up to provide ideas to the committee at our next meeting.
- Hugh Collins (PCFPD)
 - Hugh presented an issue with EMS calls happening on County Road 68C, and the better route is through Livermore due to terrain and access. Hugh will provide the 20 addresses to Diane that are included in this response location to have a premise history added for these calls.

Training:

- Mary Makris
 - Mary gave an update about the February 20, PVH EMS Conference in Fort Collins, 08:00 at the Lincoln Center. The event will be live streamed and will be available for viewing for three months online. A flyer was handed out for all to take back to their agencies (Contact Julie Scott – 970-237-7906 with questions).
 - The Children's Hospital pediatric simulation trailer will be in Fort Collins for three days in July. Discussion: There are physicians working the trailer, and can



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accommodate 6 -10 trainees per hour, including AAR. The cost is \$600 to bring it to Fort Collins, and \$300 per day while it is here. More cost effective to keep multiple days if there is interest. PFA is funding \$900 of the costs in July.

- Mary reminded everyone that the National Registry (NR) recertification deadline is coming up for those who certify NR.
- Letitia Betchel
 - Wellington Fire Department will be hosting an EMT course August 22 – December 8, 2016. WFD has 13 members already registered, and this course is open to any QRT members. There is a cost, so interested people contact Letitia.

Transport:

- Duane Rorey (UCH Air Link)
 - From the earlier communications discussion about text notifications, Duane advised he and his helicopter crews receive notification via their smart phones. This he believes is very effective and helps them respond from all areas of the hospital.
 - Duane encourages all departments to use “ground standby” to help the crews get their needed preflight work done should they be requested to launch. Duane explained how they have a process of approving their launch (Baldwin Report) based on safety, and this takes time have their launch approved.
 - Air Link visited 22 hospitals in 2015
 - Duane described a situation earlier this month on I-25 north of Wellington, where three cell phones were used by three separate people to call for assistance. Each cell phone contacted a different PSAP (Wyoming, Weld, and FC). There were three air resources enroute, and there is apparently no guarantee the IC or those flying to the scene would be notified of each other.
 - The committee identified this example as a potential for an accident, and Bill requested Dave and Duane follow-up to find a solution where all affected would be notified, and report back in April. Dave advised their Banner Air representative would be Scott, and he would pass this request along to him.

Planning:

- **No topics from this meeting.**

Individual Agency Updates:

- PCFPD - Hugh Collins



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- Call volume has been slow in Poudre Canyon; need practice.
- UCH - Dr. Tremblay
 - All seems to be going well, and he will be at the QRT meeting on February 18, 2016. He commented on the “at patient” efforts, and believes it will interesting to view the data in the summer.
 - Discussion about the benefits of the Bald Mtn radio tower and how this may assist with medical control communications.
 - Hugh Collins asked Diane if there would be a pager antenna on the new tower. Diane to follow up with Hugh. (See Appendix B for update).
- PFA - Mary Makris
 - Advised the group that Jeff Butler was the PFA Volunteer Coordinator at Station 9 and 11. She advised they are doing more with the LC Park Rangers to build more of a response team at Horsetooth.
 - There will be a boat available for response this summer at Station 9.
 - There will be a combination of volunteers, seasonal, and part-time employees working at Station 9.
- Banner – Dave Bressler
 - Dan is leaving the Banner air group. Scott is replacing him. Dave to send Bill Scott’s contact information.
 - There is a new CAD system in Weld County
 - The Wyoming joint powers agreement is about to be signed, and Dave isn’t sure if air resources are represented. He will check and let us know.
- RCVFD – Carol Dollard
 - A lot of snow with these last storms and many access issues.
- No other updates from members

Subcommittee work identified or follow-up next meeting:

- All agencies can send their infectious disease notification contact information to mmakris@poudre-fire.org.
- Carol, Diane, Steve, Letitia and Bill to follow-up on texting to smart phones as a redundancy options for next meeting.
- Bill – Report on Rural EMS notification options/ideas to improve effectiveness
- Hugh - Provide the 20 addresses on LCR 68C to Diane for response premise history.
- Dave and Duane follow-up on multiple helicopter launch notification procedures options.

Next Meeting April 13, 2016, 08:30 – 10:00; PFA Training Facility



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Meeting Adjourned



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February 22, 2016 - Roster:

Dec 9 2015	NCLERA EMS Committee Meeting Roster		Please update Emails	Please update phone #'s
Please Initial for Attendance	First and Last Name	Organization	Email	Phone #
	Braden Applegate	UCH/PVH	Braden.Applegate@uchealth.org	970-391-4962
x	Letitia Betchel	WFD	wfpd@wfpd.org	970-215-3156/970-568-3232
x	Dave Bressler	BH	Dave.Bressler@bannerhealth.com	
x	Tom Cain	UCH/PVH	Thomas.Cain@uchealth.org	
x	Hugh Collins	PCFPD	h.collins@poudre-canyon-fire-district.org	970-881-2472
x	Carol Dollard	RCFD	chief@rcvfd.org	970-566-2150
	Jon Falbo	CSU	Jon.falbo@colostate.edu	
	Art Flippin	GVFD	flipamedic@aol.com	
	Tom Forbes		tfbike@hotmail.com	281-838-5587
	Mike Gavin	PFA	migavin@poudre-fire.org	
	Mike Gress	PFA	mgress@poudre-fire.org	
x	Steve Main	UCH/PVH	steve.main@uchealth.org	970-391-8927
x	Mary Makris	PFA	mmakris@poudre-fire.org	
	James Perry	GVFD	gvpdchief02@gmail.com	970-494-4611
x	Duane Rorie	Air Link	Duane.Rorie@uchealth.org	970-619-6074
x	Bill Salmon	PFA	bsalmon@poudre-fire.org	970-218-9406
	Adam Smith	CSUPD	adam.s.smith@colostate.edu	
x	Darren Tremblay	UCH/PVH	darren.tremblay@uchealth.org	
x	Justin Whitesell	LCSO	whitesjl@co.larimer.co.us	
x	Diane Webber	LCSO	webberdl@co.larimer.co.us	
	Luke Whitson	RCFD	lukewhitson13@gmail.com	970-482-3236
x	Carol Workman	FCPD/911	cworkman@fcgov.com	