



NLCERA December 9, 2015

Committee Meeting Minutes

NLCERA Representatives:

Banner
CSU
FCPD
FC Dispatch
GVFD (Rep. Mtn. Depts.)
LCSO
LC Dispatch
LC Public Health
PFA
UCH
WFD

Proposed Agenda:

- 1) Welcome existing and new members (sign roster)
 - a. **Tom Forbes – RFLVFD & WFD**
 - b. **See roster for those in attendance**
- 2) Approval of [October meeting minutes](#)
 - a. **Approved, no discussion**
- 3) Review [Purpose and Mission](#)
- 4) Focused discussions on Challenges and Opportunities regarding:
 - [Communications](#)
 - AVL
 - UCH Mobile radios update
 - Dispatch Centers
 - UCH Controller
 - LCSO Dispatch “at patient”
 - Feedback Forms
 - [Training](#)
 - NLCERA Rural EMS Update
 - Other Opportunities
 - [Transport](#)
 - UCH Update
 - Rural EMS
 - Air Resources
 - [Planning](#)
 - Schedule meeting UCH/PFA/LCSO
 - Addition of Airlink to Committee
- 5) As time allows - brief [agency updates](#) affecting NLCERA
- 6) Other or new business
- 7) Specific issues identified for [working subcommittee](#) level

Please contact Mike Gress with any questions. mgress@poudre-fire.org
(970-566-4306)



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Communications:

- AVL – Excellent discussion between Steve and Carol about AVL and how it is currently working. UCH has AVL working on the ambulance, and they store their data. There are issues with location accuracy as “closest unit” CAD recommendation. AVL has problems when communications are lost due to being out of range. Brad K. still works part time for PFA and will be contacted to look into how we might improve AVL on PFA’s side.
- Radios – Steve reported for the group that the mobile radios in the ambulances are either Johnson or Motorola, and they are all 100 watt. We agreed these radios should be of sufficient power to transmit and receive if the system coverage is adequate.
- Bald Mountain Tower – Update – construction will begin in June. Dave Rowe from LCSO will keep QRT’s advised of the progress. Many comments about the Middle Bald tower next summer possibly making a significant difference for radio coverages.
- Weld County Dispatch – Update – apparently pulled the programming keys from Motorola for FRCC radios. They will be coordinating all programming out of WCD. This will affect Banner, but not UCH units. This change potentially affects how maintenance scheduling may happen in the future.
- LCSO Dispatch – Questions were raised about notification of the rural fire departments and QRT’s regarding the expectation of “at patient” as a benchmark from units in the field, and dispatchers entering a time stamp. Bill advised this went out in an email to the rural fire departments. Diane and Steve will coordinate to get the word out regarding “at patient.” to all NLCERA departments. The committee had much discussion about how to add “at patient” after the fact if radios or cell phones were not working at a specific location. Carol and Diane to look into CAD time stamps for “at patient” times added after the call. Possibly will show a “?” if time forced into CAD, which would designate after the fact entries?
- FC Dispatch – Carol described a conference call with TriTech, and that they are committed to maintaining the Tiburon systems. They may offer enhancements to the Tiburon systems, which are the same in the county for all dispatch centers, with the



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exception of Loveland. Loveland has a TriTech system which is not compatible with LCD, FCD, CSU, and Estes systems. Apparently, TriTech is consolidating their operations after the Tiburon acquisition, and updates may become less available in the future. The committee recognized consideration of the strategic planning needs for next CAD systems should be part of our future conversations.

- Update on UCH Controller position: Two Controllers will go live dispatching transfers on December 20, 2015. All is going well with classes and training.
- Bill asked about the Feedback Forms and if there were any issues or feedback. Minimal use since last meeting, and encouraged all present to have EMS crews use their form to give feedback.
- Mike Gress focused the group by emphasizing our need to brainstorm for “how do we improve the system.” Mike used the idea of considering new CAD systems as an example of the kinds of topics this group can consider as we focus on improving the future EMS needs in the NLCERA.

Training:

- Discussion about San Bernardino and Colorado Springs incidents to question if we are ready for an active shooter MCI?
 - Braden described an exercise in the planning phase for 2016 at FC Loveland Airport.
 - Braden explained there have been OEM exercises which are focusing county and local resources and exercising ESF functions within the state of Colorado.
 - Excellent follow-up discussion about who has been invited to these large incident or disaster planning and exercises. There is great interest from this group, especially the Dispatch Center Directors, to be part of these planning opportunities. Braden, since he was a participant, was asked to represent this committee’s request of the exercise planners to broaden their horizons to include the major players earlier than later. Braden explained



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- the plan, as it was described to him, was to begin with a smaller number and expand as the planners became more competent.
- Mary advised there is a two day course from TEEK that is excellent pre-hospital management and preparation for these kinds of incidents. All these trainings are available on their website.
- WFD training update – Per Tom Forbes, representing RFLFD and WFD for this meeting, having PV240 in the station is making a significant difference for collaborative training. Specifically, for infectious disease control for their responders. Bill asked if other rural EMS providers had what they need in place for follow-up with infectious disease patients? Luke (PCVFD) described that the Ebola scare helped them develop these procedures. He described how both UCH and Airlink follow-up with them about their calls which may need follow-up. Branden advised the state is working on a pandemic exercise to also be better prepared.
 - Both Art and Tom wanted to see more infectious disease training for the mountain departments in 2016. Specifically, transports, EOC operations, and contingency planning.

Transport:

- Discussion about how well UCH and PFA are developing the statistical view of the 911 response data within the NLCERA. The project planning has been very effective and we are approaching actionable data that we can examine to improve the EMS response within the NLCERA. Bill praised UCH for their efforts to develop personnel and equipment to meet the contract terms.
- Mike described PFA's plans for opening Station 8 in Timnath. Once this station is opened by early 2016, the Fire/EMS response east of the I-25 will be significantly improved.
- Mike advised they (Mike, Steve, and Darren) have had excellent meetings with crews and Airlink to review calls. All are very pleased with Airlink's response. Steve described how all Airlink calls are reviewed to determine if the air resource use or lack of use was



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correct. Steve wants crews to know, they can submit a form to question why decisions were made to not use an air resource if they believe the air resource should have been used. Crews will hear back about any call they question. Mary advised she forwards all air resource questions directly to Darren.

- Darren asked about the CSU representative for the NLCERA EMS Advisory Committee. Bill advised he would follow up with their representative to determine if their designated representative has changed. Carol advised she sent Bill a new contact name. Bill apologized and assured he would check for the email and make sure they all get up to date information. (Follow-up - Jon.falbo@colostate.edu) will be joining us for the next meeting).

Planning:

- Again, the focus of future meetings will become more strategic as we plan for how to improve EMS response and delivery in the NLCERA.

Representative Updates:

- Steve described how they were almost completely staffed and equipped as per the NLCERA contract plans. They have added 24 people, with the final two EMTs to be hired. The third ambulance will arrive and be in service in January 2016.
- GVFD – Art (representing the mountain departments) advised the interim chief positions would become finalized after department meetings in the very near future, which should lead to more formalized representation at the NLCERA meetings. Bill asked Art to send the contact information of the new chief. Art advised the calls have been slow, but they are pleased with response.
- Tom Forbes (Representing WFD) described that WFD Station 2 will be manned and operational in January, 2016. He described they are growing, and dedicated to improvement. Working with 240 is going well and is more involved in all training.



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- Braden advised he asked his UCH crews if they would be willing to provide trainings at WFD Station 2. All crews are very willing to work with WFD to provide training.
- Julie Scott, UCH Training Coordinator, will be coordinating with John Stitt for curriculum development for NLCERA QRT trainings in 2016. She will be developing a three year cycle to support NR EMT recertification.
- FC Dispatch – They have openings for five new dispatchers, and just interviewed for supervisor positions. Both Diane and Carol will be attending EMD training next week and will have any new updates from this training.
 - Carol described the potential for needed encryption in the future. This is based on the experiences of San Bernardino and Colorado Springs active shooter incidents. The ability for the public to monitor what the police were planning was very apparent. Carol posed the question about which agencies are planning on encryption. Mike advised only the BC vehicles and their pack sets will be fitted with encryption, but not the engines and other portable radios. UCH already has encryption capabilities.
- PFA – Mike advised that in 2016, PFA will be hiring a fulltime EMS educator. PFA will be developing a new EMS strategic plan in 2016.
 - Mary advised about the February 20th EMS Conference in Fort Collins.
- QRT – Dr Tremblay - We are seeing less items that need follow up with QRTs. There are questions about how to get the word out regarding upcoming trainings. Much discussion about the need to do better on both ends, getting the word out, and leadership encouraging attendance by rural EMTs. During the discussion, the PCVFD was held up as a model that is working – Apparently Tony Falbo is reaching the mountain responders with training updates and communications.
 - John Stitt has recently sent out an email to update the contact lists from each department. Dr. Tremblay praised the commitment and work being done by the volunteer departments and their personnel. He hopes to see more on site and remote training options.



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- Luke commented that the remote EMT class from last year was a successful Internet based offering.
- RCVFD – Carol D. advised they too would be having department meetings to establish the Chief officers. She advised that if we need to ensure their officers get emails, to send them to officers@rcvfd.org. This address sends emails to all current RCVFD officers.
- LC Dispatch – Diane advised they are down two dispatchers, and are hiring. They anticipate losing two more in the near future. Future planning with the county commissioners may allow for more positions in the future.
- Banner – Dave updated the committee about the complexities of licensing and response into Wyoming. Steve confirmed there are significant issues with how Wyoming licenses their ambulances and personnel to respond.

Subcommittee Work:

- 1) Bill and Mike to contact Brad K. about improving AVL within current Tiburon system.
- 2) Diane and Steve to work on getting the formal word out to the NLCERA departments regarding the need to establish “at patient” on all EMS responses.
- 3) Carol and Diane to work on refining how to time stamp “at patient” times in CAD.



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Dec 9 2015	NCLERA EMS Committee Meeting Roster		Please update Emails	Please update phone #'s
Please Initial for Attendance	First and Last Name	Organization	Email	Phone #
x	Braden Applegate	UCH/PVH	Braden.Applegate@uchealth.org	970-391-4962
	Letitia Betchel	WFD	wfpd@wfpd.org	970-302-1127/970- 810-2451
x	Dave Bressler	BH	Dave.Bressler@bannerhealth.com	
	Tom Cain	UCH/PVH	Thomas.Cain@uchealth.org	
x	Carol Dollard	RCFD	chief@rcvfd.org	970-566-2150
x	Art Flippin	GVFD	flipamedic@aol.com	
	Mike Gavin	PFA	migavin@poudre-fire.org	
x	Mike Gress	PFA	mgress@poudre-fire.org	
x	Steve Main	UCH/PVH	steve.main@uchealth.org	970-391-8927
x	Mary Makris	PFA	mmakris@poudre-fire.org	
	James Perry	GVFD	gvpdchief02@gmail.com	970-494-4611
x	Bill Salmon	PFA	bsalmon@poudre-fire.org	970-218-9406
	Adam Smith	CSUPD	adam.s.smith@colostate.edu	
x	Darren Tremblay	UCH/PVH	darren.tremblay@uchealth.org	
	Justin Whitesell	LCSO	whitesjl@co.larimer.co.us	
x	Diane Webber	LCSO	webberdl@co.larimer.co.us	
x	Luke Whitson	RCFD	lukewhitson13@gmail.com	970-482-3236
x	Carol Workman	FCPD/911	cworkman@fcgov.com	
	New Members Please write below:			
1	Tom Forbes	RFL/WFD	tfbike@hotmail.com	281-838-5587