



NLCERA October 12, 2016

EMS Advisory Committee Meeting Minutes

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NLCERA EMS Advisory Committee Meeting Minutes:

Attendees: See attached roster

Proposed Agenda:

- 1) Welcome existing and new members (sign roster)
 - a. **Introductions by everyone to welcome new members**
- 2) Approval of August meeting minutes
 - a. **Discussion of any issues finding the August minutes posted to the poudre-fire.org website. No issues.**
 - b. **Minutes approved**
- 3) Review Purpose and Mission
 - a. **For the benefit of new members: This committee is committed to proactive facilitation and continual improvement of outcome oriented, patient centered, pre-hospital emergency care for citizens in the NLCERA**
- 4) UCH Operational Update
 - a. **Nothing new to report and going well.**
- 5) PFA Compliance Update
 - a. **We continue to move forward and make progress towards improving the EMS system. No major updates at this time.**
 - b. **Review of map and zones to ensure new members have the same scope of information. Bill encouraged all new to the committee to visit the Poudre-Fire.org website and read the minutes of the past year's meetings.**
- 6) Focused discussions on Challenges and Opportunities regarding:
 - a. Communications
 1. Dispatch Centers – (Carol)
 2. Tiburon upgrade Update
 - a. **The 2.9.1 Dev. Environment has been installed – there are some issues and waiting on TriTech to assist.**
 - b. **Testing going on and more information as it develops**
 - i. **Potentially better AVL for field units once in place**

- c. Planned TriTech demo November 16-18 at LCSO; possible upgrade in 2018 for CAD systems in Larimer County.
- 3. AVL Report
 - a. PFA, PVH, and FC Dispatch working together for better understandings about PVH's AVL and coming TriTech AVL with 2.9 upgrade.
 - i. Steve Main – PVH is upgrading routers in the ambulance for better connectivity and improved AVL.
 - 1. Also, PVH is experiencing a factory recall on antennas.
- 4. At Patient
 - a. Carol reviewing the September “at patient” reports and data for root causes of missing “at patient” status.
 - b. Carol will only review the FC Dispatch calls
 - c. Bill to work with Diane for assessing the LCSO calls for “at patient.”
 - d. Steve – other jurisdictions have clickers or other means to transmit “at patient” status.
- 5. Helicopter launch notifications
 - a. Duane R. gave an update about Skylink and accessibility by all PSAPS. He is checking to see how PSAPS can have accessibility to see air resources in their service areas.
 - i. Good questions about access as client or website?
 - ii. Discussion about what is needed for political or professional assistance to make this happen?
 - 1. Steve to check on how to support access.
 - iii. All Colorado air resources on this same platform
 - b. Duane described with great detail the administrative safety notifications which must be made and approved prior to any EMS mission take-off (average 15 min before take-off). Requesting air resources early is essential to have them arrive in a timely manner.
 - c. Justin – Described how fire aircraft are tracked all the time with AFF transponders. If all had the same transponders, all air resources would be visible to everyone.
 - d. Carol – May be a common issue among PSAPS and should be a question for the PSAP Associations for how to improve communications.

- a. Example: LZ list in the county is not current.
 - 4. Lori – Possible to setup a group login from the NLCERA EMS Advisory Committee entities.
 - 5. Bill and Mike to meet for follow-up with setting this up.
 - b. Tom Cain – Request all NLCERA agencies attend all NLCERA trainings. We will discuss this request at the rural fire chiefs meeting on October 15.
 - i. Tom Forbes – John & Julie doing an excellent job providing trainings for the rural NLCERA agencies.
 - ii. Bill – Requested Tom check to make sure all NLCERA EMS trainings are on the NOCOEMS website for all to have access to the dates and times.
- ii. October 15 - Quarterly Rural Fire Chiefs Meeting
 - 1. Bill briefed everyone about the next quarterly NLCERA Rural Fire Chiefs EMS meeting.
 - a. A result of the NLCERA EMS Contract and is helping with communications and involvement.
- iii. PFA Annual EMS Symposium – updates
 - 1. Dave Bressler – Advised Banner’s training symposium happening at The Ranch.
 - a. Also, there is an online EMS refresher course through Thompson Valley EMS Ed. Portal. Offering certs documenting each training event. Call TVEMS for information.
 - 2. PFA/PVH EMS Symposium February 20, 2017
 - a. See NOCOEMS.net for updates
- iv. Other Opportunities – October – December 2016
 - 1. Check [NOCOEMS](#) for available NLCERA EMS training opportunities
- v. Radio class video status? Needs?
 - 1. Discussion of the problem from a strategic perspective is the difficulty of individual agencies and responders remaining competent with the advanced programming of their radios. How to develop training materials to assist with readily available training to assist NLCERA agencies?
 - a. Discussion of possible resources available.

- i. Dave and Mike offered to check on possible video options already developed.
- ii. A better understanding of what is needed should be developed.
- iii. Carol – suggested stratify need by use, and target each user need: (suggested list below)
 - 1. Basic
 - 2. User
 - 3. Extreme User
- iv. Justin – common frequencies between law, fire, and EMS are in place now.
 - 1. Discussion of what common frequencies and issues
 - a. Radio update changes location of frequencies – radio mapping
 - b. Responders unsure of how radios are setup
 - c. FRCC issues when patching or MA frequencies
 - d. Resolution Suggestions – put channel mapping chart together for next NLCERA EMS Advisory meeting.
 - i. Carol – NE Region meeting in February 2017; take problem to this meeting for input.

c. Transport

- i. Discussion – improvements since August?
 - 1. PVH EMS update?
 - a. Steve – appreciated Crystal and Red Feather providing for their pilot who had to remain overnight due to weather.
 - 2. Banner update?
 - a. Training opportunities – see Training
- ii. Rural EMS – status update
 - 1. Tom Forbes – Dispatchers at LC Dispatch have been very helpful
 - 2. All were encouraged to use the NOCOEMS feedback forms
 - 3. Positive feedback, no issues.
 - 4. Reminder to All NLCERA agencies to status “at patient” is first on scene.

- iii. Air Resources – status update
 - 1. Call early for air resources.
- iv. Lessons learned or improvements?
 - 1. Mike – all have coordinated well to work out issues addressed in previous meetings.
- d. Planning
 - i. OEM (FC and LC) updates?
 - 1. Lori – described updates leading to current LC - Continuity of Operations Plan
 - a. EMS plan portion has been sent to represented agencies for signatures indicating it has been read. Lori described in detail what planning and resources are available through her office.
 - 2. Braden asked how they can get help with EMS on closed county roads. Requests some kind of formalized plan with LC Road and Bridge.
 - a. EMS can request an escort with a snow cat
 - b. Many resources available.
 - c. Rural mountain areas a unique location with all entities willing to help when needed.
 - d. Lori – good opportunity for an exercise (EMS by snowmobile).
 - 3. Good discussion about political visits to the region and the resources these events tie up. The longer the notice the better the planning.
 - 4. Response Expo was a success
 - a. Approximately 700 attendees
 - b. AAR coming
 - c. Again next year
 - ii. Exercises?
 - 1. Lori – December 15 (09:00 – 16:00) District Exercise, overview of state and local objectives, all welcome, call Lori if interested
 - iii. Regional or State opportunities?
- 7) As time allows - agency updates affecting NLCERA
 - a. Updates from members around the table yielded no significant updates, as we were near the end of meeting time.
- 8) Other or new business
- 9) See August deliverables below at Appendix A:

We reviewed the deliverables list and will follow up on it in December when we have more time.

Please contact Mike Gress or Bill Salmon with any questions.

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Date: October 2016	NCLERA EMS Committee Meeting Roster		Please update Emails	Please update phone #'s
Please Initial for Attendance	First and Last Name	Organization	Email	Phone #
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