

EMERGENCY RESPONSE SURVEY ON the WEB

If you recently received a survey from Poudre Fire Authority in the mail, you can now complete the survey on the WEB. The Response Survey was mailed to you because our records indicated that you have recently used our services.

Please take a moment and complete this survey. Your feedback is very important to us. This information is used to help us know if we are meeting your expectations or if there is need for improvement.

To complete the Response Survey on the WEB, do the following:

1. Enter the Incident Number into the WEB form from the box located at the bottom right titled "For Office Use Only" into the space marked "Incident #."
2. Enter the date that is found in this same box into the space provided on the WEB survey form.
3. Answer the survey questions by clicking on your selected rating. Make sure you make only ONE selection for each question. If the question does not apply to the service we provided you, you may leave it blank or select "N/A."
4. If you would like to make further comments related to the service we have provided to you, you may type your comments into the section provided at the end of the survey.
5. If you would like to start over, you may click on the "RESET" button to clear the form.
6. When you have completed the survey, click on the "SUBMIT" button to send your Response Survey to us.

To start your Response Survey, please click on the link below. Thank you for assisting us by completing this important survey. If you have any questions, please give us a call at 970-416-2890.

[Response Survey](#)

